

## Research Administration Transformation Services

**In the dynamic landscape** of higher education, universities are constantly challenged to adapt and innovate to meet the demands of students, faculty, and funding agencies. Universities grapple with outdated processes and technology, where faculty members spend countless hours navigating cumbersome systems, and administrators struggle to keep up with compliance requirements. Recognizing the continual need for change, university leadership continues to seek cost-effective ways to improve operations and reduce risk.

Collaborating closely with stakeholders, Attain Partners can uncover hidden inefficiencies and identify areas ripe for improvement. Our team works hand-in-hand with faculty and administrators, helping them envision a streamlined future where processes flow seamlessly and technology empowers their work rather than hinders it. As new systems are introduced, we guide the university through the transition, ensuring that change is not just managed but embraced. Faculty receive tailored training and support, transforming apprehension into confidence as they adapt to new tools that enhance their research capabilities. Together, we lay the groundwork for a more agile, efficient institution, positioning the university for long-term success in an ever-evolving academic landscape.

### Business Process Assessments

An organization's success relies on the integration of its people, processes, and technology. But too often, these elements evolve independently, creating inefficiencies and inconsistencies. Attain Partners can help by assessing your current processes, identifying gaps, and developing solutions that streamline workflows and enhance how your organization operates. By collaborating with your stakeholders, we provide actionable recommendations to eliminate low-value steps, reduce unnecessary handoffs, and boost operational efficiency. Additionally, we evaluate your technology and systems to ensure they are properly configured and optimized for your organization's needs. We also review your organizational structure to confirm that reporting lines are designed to deliver essential services and support growth. By addressing these critical areas, our recommendations will set the foundation for your organization's long-term success.

Attain Partners consultants represent diverse areas of research administration and bring a wealth of experience directly from the higher education sector. Areas of expertise include pre-award, post-award, research compliance, financial management, central office, and department support. This depth of knowledge allows us to view your business processes objectively and craft recommendations based on industry best practices and decades of experience.

### Cayuse Implementation Support

Transitioning to new software is a pivotal moment for any institution, requiring not only technical expertise but also a strategic approach to business processes and organizational design. Attain Partners' strategic partnership with Cayuse offers a comprehensive implementation solution that ensures your institution's needs are fully met. Our team leverages deep experience in higher education and research administration to optimize your Cayuse system, enhancing operational efficiency, improving compliance, and reducing administrative burden.

Attain Partners supports your Cayuse implementations by offering comprehensive services, including form design and business process alignment, to ensure your organization fully leverages Cayuse's functionality while streamlining grants management workflows. We also provide detailed standard operating procedures (SOPs), screencast videos, and end-user training that integrate system functionality with updated processes so that users have a variety of resources to rely on as they utilize the system. Finally, our Prosci Certified Change Management Practitioners will work with leadership and campus stakeholders to prepare for a smooth transition to the new system. We can assist your organization with communication plans, coaching, resistance management, and more. Attain Partners services will help set your organization up for long-term success and reduce the burden on your staff during the implementation process.

### Policy and Procedure Development

Our team will leverage its extensive knowledge of best practices in sponsored programs administration and federal guidelines to guide the development of policy recommendations that reflect the latest standards and innovative practices in the field. The new or revised policies will be tailored to your university's unique needs and operational structure. Throughout the policy development process, we will collaborate closely with key stakeholders to ensure that all policies are practical, enforceable, and aligned with institutional goals.

After policies are finalized, we will work with university stakeholders to map out any business processes at the institution or department level that policy changes would impact. Attain Partners will provide comprehensive implementation support, including documentation, standard operating procedures, and job aids to ensure that all faculty and staff understand and can comply with the new policies.

### **Not just powering the future—empowering it.**

Attain Partners is a leading management, technology, and compliance consulting firm delivering services and solutions to advance client missions across the education, nonprofit, healthcare, and state and local government landscapes. We're an innovative and values-driven firm working to disrupt the status quo to change the world and improve the lives of those we serve. For more information, visit [attainpartners.com](https://attainpartners.com).